



Monitoring and Evaluation Questionnaire for Volunteers

(for reviewing programmes)

Name (optional)

What is / are your volunteer role(s)?

2. Gender (please circle)

Male

Female

Other

Prefer not to say

3. What team/s have you volunteered in? (please tick all that

apply) a) Health and Wellbeing

b) Social Media and Communications

c) Administration

d) Heritage

e) Community outreach (including playschemes)

4. How long have you been volunteering with us? (please tick) Under 1 year

1-2 years 2-5 years 5-10 years More than 10 years



5. Do you find your voluntary work: (please circle)

a) Interesting b) Challenging c) Enjoyable d) Other – please describe

6. On average, how many hours per month do you volunteer with us? (Please

tick) 0-2 3-4 5-6 7-8 9-10 Above 10

7. What kind of activities / tasks do you carry out as a volunteer? Please list below

8. Did you / do you receive training in how to carry out your voluntary role? (please circle)

Yes No Don't know

9. Do you receive regular support to help you carry out your voluntary work? (please circle)

Yes No

10. Does the current type and level of support you currently receive meet your needs?

Yes No (If No, please suggest improvements)

11. Are out-of-pocket expenses on offer to you? (please circle) Yes No If yes, do you claim these expenses? Yes No



12. From your own experience, do you think that volunteers are valued by paid staff?

Yes No Somewhere in between

If you answered anything other than yes can you suggest ways to improve the situation?

13. From your own experience, do you think volunteers are accepted by visitors and / or services users of Legacy West Midlands?

Yes No Somewhere in between

If you answered anything other than yes can you suggest ways of changing this?

14. Overall, how would you rate your experience of volunteering with us?

(please circle: 1=very bad, 4=very good)

1 2 3 4

15. Can you think of any new areas in which volunteers might contribute to our work?

16. Please use the space below to make any other comments regarding your time volunteering at Legacy WM

Thank you for taking the time to complete this form.